

## ***Visa refusals***

If your visa application is refused you may be able to submit a fresh visa application or apply for an administrative review. If you apply for a fresh Tier 4 visa/immigration permission you will be required to obtain a new CAS and may also be required to submit new documentary evidence such as:

- Proof that you have the finance and qualifications required and the documents provided are genuine as per the Tier 4 requirements. This will need to be submitted at least 15 working days before the start date of the course;
- The visa refusal letter from the Home Office/UKVI.

Please contact the International Development Department at Ravensbourne in the event of a refusal and provide us with a copy of the refusal letter you have received from UKVI. This will enable us to advise you on the options available to you.

**Please refer to our CAS issuance policy for information on the circumstances under which Ravensbourne will issue a second CAS.**

## ***Eligibility for refunds***

A Tier 4 applicant will be entitled to a refund of their tuition fee payment or deposit in the following circumstances:

- In the event of a default by Ravensbourne;
- If Ravensbourne terminates a course after the course start date and before the course completion date;
- If Ravensbourne does not provide a course as advertised, due to circumstances beyond its control.

**Or, in the event of exceptional circumstances beyond your control such as:**

- Serious personal accident or injury of self or close family member;
- Death of close family member (e.g. partner/spouse, parent, primary carer, child);
- Medical emergency or requirement of long term medical care for the applicant or close family member (e.g. partner/spouse, parent, primary carer, child);
- Impact of natural disaster or civil disruption.

## **Exclusions**

Ravensbourne may refund a student's CAS deposit or full tuition fee payment, less an administration fee, if:

- Your Tier 4 Student Visa is rejected because you failed to score 30 points from CAS due to the submission of a falsified/forged document;
- your visa application was rejected on the basis of a failed credibility interview.
- Your Tier 4 Student visa application is rejected UKVI due to the submission of fraudulent educational documents, failure to meet the UKVI's entry requirements, maintenance requirements or lack of sufficient funds.
- Your Tier 4 Student visa application for further leave to remain is rejected due to working more than the 20 hours per weeks allowed by your visa during term time, poor attendance or academic engagement, failing to demonstrate necessary academic progress or providing UKVI or Ravensbourne with false information.

- Your Tier 4 Student visa application is refused because you have previously breached your immigration conditions or committed some other criminal offence.
- Your Tier 4 student visa is granted but you are refused entry upon arrival in the United Kingdom.

Please refer to Ravensbourne's Tuition fee refund procedures for Tier 4 students policy for more information.